

1. PREAMBLE

Tel-a-care is sensitive to the private nature of information you provide to it over the Internet and is committed to protecting your privacy. This Privacy Policy explains the data collection and use practices of the Tel-a-care website ("the website"). By accessing the website, you are deemed to have accepted and agreed to the information collection and use practices described in this Privacy Policy.

2. INFORMATION COLLECTED

When you use the website, and at other times, Tel-a-care may require you to provide it with personally identifiable information or you may elect to provide Tel-a-care with personally identifiable information. The personally identifiable information you provide may include your name, company, job title, address and e-mail address and facts about yourself, your business, profession and product preferences. In addition, Tel-a-care ' web servers may automatically collect website usage information from you when you visit the website. Website usage information informs Internet Solutions about how visitors and subscribers use and navigate the websites, including the number and frequency of users to each web page, their IP address, and the length of their stays.

3. USE OF INFORMATION COLLECTED

- 3.1 The personal information collected on the website will be used to operate the website and to provide the services or carry out the transactions you have requested. In support of these uses, Tel-a-care may combine the personally identifiable information you have provided to it on the website with other information about you that is available to it, including website usage information and information from other sources. Tel-a-care may use this information to enable it to process, validate and verify requests for products and services and for the purposes for which you specifically provided the information; to improve your experience on the website; to improve and develop new products, features and services; to alert you to new products and services and special offers; to provide marketing with aggregate information about the user base and usage patterns; to allow Tel-a-care to personalise the advertising users see based on their personal characteristics or preferences, and for other purposes.
- 3.2 Personal information collected from you may be stored and processed in England, or any other country in which Tel-a-care operates or maintains facilities and may be transferred to third party suppliers to Tel-a-care, in order to help Tel-a-care to improve the content of the website, provide you with the products or services requested, to consider and respond to any application for employment made, and to help service providers to perform services on its behalf. By using the website, you consent to any such transfer of information outside of your country.
- 3.3 Tel-a-care may disclose any information about you to law enforcement agencies, government officials or other authorities, as Internet Solutions, in its sole discretion, believes necessary or appropriate in the circumstances. If you use the website to make application for employment with Internet Solutions, you acknowledge that: Internet

Solutions will not under any circumstances be liable to you should your application be unsuccessful or should your application not be received; the technology utilised by Tel-a-care and its third party suppliers is designed to protect personally identifiable information but that Tel-a-care is unable to guarantee that all such personally identifiable information is not capable of being illegally accessed and that accordingly you assume all risk associated therewith and agree that Tel-a-care shall not under any circumstances be liable to you in respect thereof; you provide any information solely at your risk and any information provided will be kept and stored for such period of time Tel-a-care deems appropriate.

4. COOKIES

Like most websites, Tel-a-care automatically collects information and data through the use of "cookies". A "Cookie" is a small text file that is placed on your hard disk by a web page server which enables a website to recognise repeat users, facilitate the user's on-going access to and use of the website and allows a website to track usage behaviour and compile aggregate data that will allow content improvements and targeted advertising. A cookie will not provide Tel-a-care with personal information; therefore, if you have not supplied Tel-a-care with any personal information, you can still browse the website anonymously. You have the ability to accept or decline cookies. Most web browsers automatically accept cookies; however you can modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of this or other websites which you visit.

5. SECURITY

The personally identifiable information we collect about you is stored in limited access servers. Tel-a-care maintains safeguards to protect the security, integrity, and privacy of these servers and your personally identifiable information.

6. IP ADDRESS

If you are connected to the internet you will have an IP Address. This may take the form of a figure, such as 333.333.22.1. The address will be automatically collected and logged as part of the connection of your computer to Tel-a-care web server and may be used to determine the total number of visits to each part of the website. If there is a security breach the relevant IP Address will be identified by the Internet Service Provider and the user may be contacted.

7. LINKS TO OTHER WEB SITES

Should you make use of the external links which may be provided for your convenience, you should be aware that those websites are not subject to this Privacy Policy. Tel-a-care recommends that you review the privacy policy at each such website to determine how that website protects your privacy.

8. POLICY MODIFICATIONS

Tel-a-care may amend this Privacy Policy from time to time, and will post any changes here, so that you are familiar with the Privacy Policy adopted by Tel-a-care.

Notwithstanding the right to amend the Privacy Policy as aforesaid, Internet Solutions will not use your personal information in a manner materially different from this Privacy Policy without your prior consent.

9. TERMS AND CONDITIONS

This Privacy Policy is subject in all respects to the terms and conditions of use of the Internet Solutions website.

This Privacy Policy was last updated on 1 June 2015.

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